

Explore homeopathy through our websites



Our websites are also available in 7 international languages including: English, Hindi, Spanish, French, Japanese, Chinese and Arabic.

General web sites

askdrshah.com e-homoeopathy.com
 classicalhomoeopathy.com lifeforce.in

Disease-specific web sites

AlopeciaAreata.us	AnxietyNeurosis.com
Asthma.net.in	AsthmaticBronchitis.com
AtopicDermatitis.us	CervicalSpondylitis.us
Chalazion.com	EczemaTreatment.us
E-Hepatitis-C.com	E-Psoriasis.com
Fissure-in-ano.com	FrequentColds.com
GerdTreatment.us	HairFalling.com
IrritableBowelSyndrome.us	Leucoderma.com
LessPain.us	LichenPlanus.com
MigraineTreatment.us	NephroticSyndrome.com
Prostatitis.com	SaveTonsils.com
Skin.ae	Sleeplessness.us
TrigeminalNeuralgia.us	UlcerativeColitis.us
UnderActiveThyroid.com	Urticaria.com

Life Force Road Map



An ISO 9001: 2000 Certified Clinic



World's first ISO 9001:2000 Certified Homoeopathic Clinic with a Research wing



Dr. Rajesh Shah Dr. Rupal Shah

Life Force Center

415, Krushal Commercial Complex,
 Above Shopper's Stop, 4th Floor,
 G.M. Road, Chembur,
 Mumbai 400 089, India
 Tel.: 91-22-67978289, 67993242,
 91-22-67031855, 67030800
 Fax: 91-22-67978290
 E-mail: info@askdrshah.com
 Time: 9.00 a.m. to 8.00 p.m.

Research based Homoeopathy



Dr. Rajesh Shah Dr. Rupal Shah

FAQs

on Online Homeopathic Treatment



Frequently Asked Questions



FAQs Before Starting Treatment:

1) How can I sign up for online Homeopathic treatment?

You can sign up for Online Homeopathic treatment from the following page on our website:

www.askdrshah.com/online.htm

3 steps to Treatment

1 Make payment

2 Reply to Questionnaire

3 Receive Medicine

2) I am not able to sign up online using a credit card, there is some error. There may be a temporary technical problem. You may choose to:

- Try again after a while.
- Opt for sending the payment by check or money order or Western Union.
- Send us an e-mail giving your credit card details [Full name as on the card, Card type (Visa, Master), Card number, expiry date, last three digits on the back of the card], your delivery address, telephone number, e-mail, the name of the disease for which you need treatment and the duration of treatment you want to opt for.

Please note that we shall handle your credit card detail confidentially.

3) I signed up for the online treatment, but I have not received a questionnaire.

It takes maximum of one working day to receive the questionnaire by e-mail. If you have not received it within 24 hours (except for Sundays and holidays), please simply send an e-mail with the order number or Patient Identification Number in the subject line. PLEASE CHECK YOUR JUNK/ BULK MAIL FOLDER TO MAKE SURE THAT THE QUESTIONNAIRE HAS NOT LANDED UP IN THE SAME. In case the questionnaire lands up in your junk/bulk mail folder, please add our e-mail ID to your safe-list to avoid any inconvenience in future communication.

4) I have sent a questionnaire reply but have not received the medicine.

Once you send a questionnaire reply, you will receive an acknowledgement. In case you have not received an acknowledgement within 24 hours, PLEASE RESEND YOUR QUESTIONNAIRE REPLY.

After receiving the questionnaire reply from you, Dr. Shah may take about three working days, depending on the number of patients he has to attend, to process your case.

FAQs After Starting Treatment:



1) I have received the medicine but I'm not sure of the dose.

The dosage instructions have been written on the medicine envelope as well as on the medicine bottle. In spite of this if you have some doubts, please send us an e-mail with PIN in the subject line to know about the dose.

2) I have taken the medicine and want to know how I should send an interim progress report.

Please send us an e-mail mentioning about the progress in it, with PIN in the subject line.

3) I am about to complete the first batch of medicine and want to request more medicine.

Please send your progress report allowing Dr. Shah to decide on the next line of medication for you. If your renewal is due, please renew your treatment at: www.askdrshah.com/online.htm

If you have already paid for the longer treatment plan, you have to simply send a progress report, about two weeks before completing the medicines.

4) I want to renew my treatment. How do I go about it?

If your renewal is due, please renew your treatment at: www.askdrshah.com/online.htm

5) I am not able to renew online using a credit card, there is some error.

Please refer to the answer to question 2 in the section on FAQs BEFORE TREATMENT



6) I want to send the check or money order or pay by Pay Pal.

The check may be sent in favour of 'Homoeopathy India Foundation' and mailed to Life Force Center.

Pay pal payment may be done by visiting the following page: <http://www.askdrshah.com/online.htm>

7) I have sent my progress report (feedback) but have not received the further medicines.

Once you send the progress report (feedback), you will receive an acknowledgement. In case you have not received



an acknowledgement within 24 hours, PLEASE RESEND your progress report (feedback).

After receiving the progress report (feedback) from you, Dr. Shah will re-evaluate your case and the medicines will be sent to you.

It takes about 14 working days to receive medicine anywhere in the world, after your questionnaire reply is received. (Germany, Croatia, South Africa, Norway, face delay due to their custom department related problem.)

If you have not received medicine within 15 days of sending the progress report (feedback), please send us an e-mail with PIN in the subject line.

8) I want to send photos of my affected parts.

You may send paper photos to our address in India or digital images by e-mail to info@askdrshah.com

9) Can I call Dr. Shah or his assistants over the phone?

Yes. Dr. Shah can be contacted over the phone at his Life Force Center in Mumbai, from 10 am to 7.30 pm, Indian Standard Time, from Monday to Friday.

Phone: 91-22-67978289, 67031855, 67993242, 67030800, 25276482



Please give your PIN (Patient Identification Number) to the assistant so that your file may be given to Dr. Shah before you are connected to him.

You may be asked to call again after a few minutes if Dr. Shah is busy with other patients.

In case you call out side of the clinic hours, please leave behind your message on the answering machine, giving your name and PIN and e-mail.

If Dr. Shah is not available, you may communicate with his assistant doctor.

10) Can I send reports by e-mail or fax?

Yes, the scanned medical reports may be e-mailed to info@askdrshah.com or faxed to 91-22-67978290.

11) Is it possible for me to consult Dr Shah in person at his clinic during the course of treatment?

Yes. You may see him with a prior appointment.

12) Can I reach your clinic by e-mail?

Yes. Please mail to info@askdrshah.com. Please do not

forget to write your PIN (patient identification number) in the subject line. In case you do not receive a reply to your e-mail within two working days, you are suggested to call our office.

13) Can I get treated if I can't visit the clinic personally nor have access to internet?

Yes you can get treated by availing of our 'treatment by post'. You may sign up by calling our clinic and get a special questionnaire posted/faxed/e-mailed. Along with the reply to the questionnaire, it will help if you also send in your reports, photos, etc. for Dr Shah's evaluation. Your case may also be taken by one of our doctors over the phone. After that, Dr Shah will study your case and medicine will be sent to you by post, anywhere in the world.



14) What is your refund policy?

Please examine our refund policy at: www.e-homoeopathy.com/refund.htm

15) Will I know the name or the ingredients of the medicines?

Yes, the medicine pack will come with a prescription.

16) Are the medicines safe?

Homeopathic medicines are considered absolutely safe and harmless for all age groups, including children and pregnant women.

17) Is it safe to take homeopathic medicines along with other conventional medicine such as for TN, diabetes, high blood pressure, vitamins, etc?

Yes.

18) What can I use for applying on my skin (in case of skin disorders)?

You can safely use Vaseline, petroleum jelly, oil or any other non-steroidal emollient in case of psoriasis, eczema or other skin disorders to relieve the dryness and itching.

19) I have a question not listed above.

Please send your question by e-mail to info@askdrshah.com or call Dr. Shah's office as per the details given in answer No. 9.



What to eat? What to Avoid?

Any particular food article may not be considered as 'good' or 'bad' for everyone. There are disease-related circumstances, which determine if or not a particular food article is good, for the patient at a given time. Here are some broad suggestions:

Skin disorders:

General:

- Avoidance of spicy food helps control itching and burning

For Vitiligo:

- Unripe fruits, sour fruits, sour curds, anything excessively sour
- Fish and marine food products

For Urticaria / Eczema:

- Avoid known irritants and allergens
- Avoid spicy and pungent food articles
- Artificially treated food is better avoided

Respiratory disorders: (Acute or recurring cough, cold, Asthma, etc.)

- Avoid chilled drinks, chilled water, ice-cream if one is sensitive
- Avoid fried food, artificially colored food substances
- Any food substance known to aggravate the above conditions in the past may better be avoided
- Avoid smoking

For Nephrotic Syndrome:

- High intake of proteins must be avoided; normal intake is advised
- Keep the intake of salt and salted foods low
- Intake of fat should be low

For detailed information on diet in Nephrotic Syndrome, check the following page on our website:
<http://www.nephroticsyndrome.com/diet.htm>

P.S.: Instructions may vary from patient to patient. Please contact our doctors for more information.



Life Force Center:

One of the largest homeopathic centers, one of its kinds in the world, Life Force is the first ISO 9001:2000 certified global homeopathic center with an attached research wing. Life Force offers the best possible homeopathic treatment protocol to the global community. It is involved in global practice, scientific research, promotion and medical training to the doctors from all parts of the world.

Treatment Plans*

Country	4 Months	8 Months	12 Months
Group I : USA, Canada	US\$ 150	US \$ 250	US \$ 375
Group II : Europe + Australia	€ 125	€ 210	€ 310
Group III : Asia + Africa	US \$ 110	US \$ 200	US \$ 300
Group IV: India (Only for patients residing within India)	Rs. 2400	Rs. 4200	Rs. 5800

*Subject to change without prior notice

Please note that the cost includes online consultation, medicines, support and shipping charges for the specified period. In case of 8 or 12 months commitment, the case will be reviewed at the end of every 4 months and a revised course of medicines will be sent. The charges are payable at once. The charges are subject to change without prior intimation. **Applicable to all those who consult us Online from outside of India, as well as those who visit our center in person.**

Our Online support system:

The online treatment is supported by a team of professionals under care of Dr Rajesh Shah. Our patients all over the world have an easy access to our clinic by personal visit (Monday through Saturday), by e-mail (24/7), by live web chat from our web sites (11 hours per day, Monday through Saturday), by toll free number (USA, Canada), Call back facility from most countries. Before starting the treatment as well as throughout the course of online treatment, you can communicate with Dr Shah and his team, for assistance and guidance.

